

Communicable Disease Division 2601 Agriculture Drive, P.O. Box 7904 Madison, WI 53718

Phone: (800) 862-1013

Fax: (844) 390-6233 • Web: www.slh.wisc.edu

## **MEMORANDUM**

Date: November, 2, 2021

To: WSLH Customers submitting specimens for COVID-19 testing

From: Allen Bateman, PhD, D(ABMM)

Director, Communicable Disease Division

Re: Change in WSLH COVID-19 Testing Hours

## **Changes:**

- After careful consideration and monitoring, the Wisconsin State Laboratory of Hygiene (WSLH) has
  determined there is no longer sufficient need to continue our extended weekend hours to perform
  COVID-19 testing. Beginning on December 4, 2021, the WSLH will discontinue COVID-19
  testing on the weekend. The last Saturday we will perform COVID-19 testing is November 27,
  2021.
- Gold Cross Courier service that is requested before noon for same day pick-up with delivery to the
  WSLH the following morning will continue to be available Sunday through Friday. There is no Gold
  Cross pick-up service on Saturday. Some of you have asked us to make the cut-off time for
  requesting a pick-up later in the day; however, the noon cut-off time is determined by Gold Cross
  and is essential to give Gold Cross time to determine the pick-up routes for their drivers. As
  always, requests for any STAT Gold Cross pick-up service must be approved by the WSLH.

## Remaining the same:

- WSLH Communicable Disease Division (CDD) Specimen Receiving will remain open on Saturdays from 6:30 AM – 12:30 PM to receive specimens that will be tested the following Monday. The WSLH is closed on Sundays.
- Wisconsin Division of Public Health (WDPH) epidemiologist approved weekend testing remains unaffected by this change (e.g. measles, rabies testing).
- CDD Customer Service is available Monday through Friday from 7:45 AM to 4:30 PM for all of your
  questions at 800-862-1013. Our Emergency pager can be contacted for emergencies after hours
  and on weekends and holidays at 608-263-3280.

