



Test Change Announcement – Measles IgM

We regret to inform you of the recent discontinuation of a key reagent in our Measles IgM assay. This shortage has necessitated a temporary halt in testing at the Wisconsin State Laboratory of Hygiene (WSLH). We will continue to offer Measles PCR and Measles IgG testing as needed with no change in ordering or time to results. Please refer to the [CDC Test recommendation](#) for test guidance.

We want to assure you that we are actively addressing this issue. Our team is currently engaged in identifying a new test method that will meet the needs of our patients and providers and gathering the necessary validation materials. We ask for your patience during this process as we work to implement the new assay.

During this transition period, specimens submitted to WSLH for Measles IgM testing will be forwarded to another reputable reference laboratory for analysis. This arrangement ensures continued access to accurate testing. We want to reassure submitters and patients that this change will not result in additional charges. There will also be no change to the way you order these tests and results will be reported through existing routes of transmission.

While every effort will be made to minimize the impact, please be aware that specimens may experience a delay in results as we manage this situation. We anticipate that Measles IgM results will be available within 4-7 days of submission.

Should you have any questions or require further assistance, please do not hesitate to contact our Customer Service department at 1-800-862-1013, available Monday to Friday, 8 am to 4 pm CST. Our dedicated team is ready to assist you with any concerns or inquiries you may have.

We sincerely apologize for any inconvenience this temporary slowdown in turnaround time may cause and appreciate your understanding and cooperation as we navigate this transition. Your support is invaluable as we strive to maintain the quality and reliability of our testing services.

Thank you for your continued trust in WSLH.

Regards,

A handwritten signature in black ink, appearing to read 'Alana Sterkel'.

Alana Sterkel, PhD, D(ABMM), SM(ASCP)^{CM}
Associate Director, Communicable Disease Division
Assistant Professor, DPLM, SMPH, UW-Madison
Wisconsin State Laboratory of Hygiene
2601 Agriculture Drive, Rm 259
Madison, WI 53718

